

FAQ - Development of the WIEGAND Medication Distribution System

1. General Information

Why was the medication distribution system developed further?

The new medication distribution system is not a completely new development, but a targeted optimization of the existing WIEGAND product range. The goal was to improve the products in terms of material, quality and handling while ensuring the highest possible compatibility with the existing system.

What has been improved in the system?

The individual products of the medication distribution system have been further standardized and better coordinated with each other.

For users, this means:

- easier product selection
- greater flexibility in use
- reduced complexity in storage and procurement

What are the key advantages of the new system?

- improved material quality, stability and haptics
- improved handling of the sliding lid
- greater flexibility when combining products
- maximum compatibility with existing systems

2. Product Replacement and Transition

Will existing MediDispensers be replaced?

Yes – Most existing MediDispensers will gradually be replaced by corresponding successor products. A small number of items that were not successfully established in the market have not been included in the new range and are no longer available.

Affected customers will be informed separately about this measure with sufficient advance notice.

When do we need to switch to the new items?

The transition will take place gradually through automatic substitution. Please update your systems to the new item numbers by **July 2026** at the latest, so that your orders can continue to be processed and delivered without additional clarification.

Will you automatically deliver the successor products?

Yes – During June 2026, orders will automatically be switched to the corresponding successor products. This ensures that supply shortages are avoided.

3. Compatibility with Existing Systems

Are the new MediDispensers compatible with existing Distribution trays?

Yes – The new MediDispensers can be easily placed and used in WIEGAND Distribution trays.

Can I continue using existing Week Trays and Storage trays?

The Week Tray Art. No. 991, which is used for MediDispenser 41/49, 341/349 and 61/69, can also be used for the new MediDispensers. If you are using a different Week Tray, please contact us for further clarification.

Can I use the new MediDispensers with my existing WIEGAND cabinets and FlexLine Trolleys?

Yes – The new MediDispensers, Week Trays and Storage trays can continue to be used in existing WIEGAND cabinets and FlexLine Trolleys.

Are existing Inlay dishes, Dividers and Sliding lids compatible with the new MediDispensers?

No – The current Inlay dishes, Dividers and Sliding lids are not compatible with the new MediDispensers.

With the introduction of the new product families, new Inlay dishes, Dividers and Sliding lids will also be introduced. These are specifically designed for the new MediDispensers and offer additional advantages.

Are the new MediDispensers compatible with existing WeekBox units?

No – The new MediDispensers are not compatible with the current WeekBox units. New WeekBox units will be available. Further information about the WeekBox will follow in May 2026.

4. Prices and Procurement

Will prices change?

No – Despite improved materials and optimized product features, prices remain unchanged.

Will there be changes to packaging units, item numbers or EAN codes?

Yes – With the introduction of the new product families, some organizational changes will occur regarding the products.

These include in particular:

- new item numbers for successor products
- new EAN codes
- partially adjusted packaging units and dimensions



Do you have further questions?

If you have any questions or require clarification, we are happy to assist you via the following channels:

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